

SPORTS COMPLEX & FOOT SOLE

FAIR USAGE POLICY TERMS AND CONDITIONS

Courts will be open for use from **1800GMT to 24:00GMT**. Week Days only. Peak Hours 18:00GMT till 24:00GMT. (Monday to Sunday) - Off Peak Hours 12:00GMT till 17:00GMT (Monday to Sunday). All Gazette Holidays No Bookings will be Entertained. **ADVANCE RESERVATION:** Futsal may be booked in advance during Peak and Off-Peak Hours. **WALK-INS:** Futsal are available on a first-come, first-served basis, subject to availability Users/Residents are requested to seek confirmation before booking. **ONLINE/PHONE BOOKINGS:** All bookings must be done via **0319-7272466** with confirmation from the Management office. **BOOKING LIMIT:** Each player/group can reserve a court for a maximum of **2 hours** per week. **NO EXCESSIVE BOOKINGS:** A resident may not reserve the same facility for extended periods, nor repeatedly book it on consecutive days unless specified by Management. **ADVANCE BOOKING:** Self-booking is only allowed within a defined booking window, such as 2 days in advance. Any booking attempts outside this window will be automatically declined. **SELF-BOOKING IS NOT AVAILABLE** for all residents. If a resident has exceeded their fair usage limit or violated any community rules, they will need to seek **ADMIN APPROVAL** for any additional bookings. Administrative approval will be subject to availability and may take up to 2 business days.

1. GENERAL ADMISSION

- 1.1 Access to the sports complex and foot sole (referred to as "The Premises") is subject to these terms and conditions.
- 1.2 Management reserves the right to refuse entry or remove individuals for inappropriate conduct or non-compliance.
- 1.3 Visitors must follow all posted rules, guidelines, and instructions provided by staff.

2. USAGE OF SPORTS COMPLEX

- 2.1 Sports facilities are available on a reservation or first-come, first-served basis, as specified by the management.
- 2.2 Appropriate sportswear and footwear are required to maintain the safety and integrity of the facilities.
- 2.3 Users must handle all provided equipment with care. Any damage caused will be charged to the responsible party.
- 2.4 The management is not liable for the loss or theft of personal belongings.
- 2.5 Lockers may be provided for convenience but are used at the user's own risk.

3. FOOT SOLE FACILITY

- 3.1 Proper hygiene must be maintained before using the foot sole facility.
- 3.2 Users must follow staff instructions and guidelines for safe and effective use of the facility.
- 3.3 Any allergies or medical conditions that could affect the use of the foot sole services must be disclosed to the staff beforehand.
- 3.4 The management is not responsible for adverse effects resulting from undisclosed health conditions.
- 3.5 Eating and Drinking Stuff is strictly not allowed within the Sports Facility.

4. PAYMENT AND CANCELLATION POLICIES

- 4.1 All payments must be made prior in advance online to using the sports complex or foot sole facilities.
- 4.2 Bookings may be canceled or rescheduled as per the facility's cancellation policy. Refunds will be provided only if cancellations are made within the stated timeframe. At least 24 hours before the booking time.
- 4.3 All prices and fees are subject to change without prior notice.
- 4.4 **PARAGON RESIDENTS** – Residents will be allowed to use the Badminton Court in an adequate time frame with prior permission of the Facility Management as to avoid any contradiction in the Booking.
- 4.5 **DEFAULTERS** – Residents (Either Bahria or Paragon Towers) having defaults in any utilities, Tenancy or Facility management bills will not have the liberty to use the Badminton Court.
- 4.6 Cancellations must be made **One Day** in advance to avoid a cancellation fee. For Peak Hours
- 4.7 If the booking is canceled within **6 Hours** of the reserved time, a penalty or full charge may apply.

5. CONDUCT AND BEHAVIOR

- 5.1 Users must maintain respectful behavior towards staff, other visitors, and the premises.
- 5.2 Abusive language, disruptive conduct, or physical altercations will result in removal and possible suspension from the premises.
- 5.3 Users are responsible for any damage caused to the property or facilities due to negligence or misconduct.

6. HEALTH AND SAFETY

- 6.1 Visitors must ensure they are in suitable physical condition for sports or foot sole activities.
- 6.2 The management is not liable for injuries sustained while using the facilities, except in cases of proven gross negligence.
- 6.3 Emergency assistance is available, and users are encouraged to report any incidents immediately to the staff.

7. PARKING AND ACCESSIBILITY

- 7.1 Parking is provided for facility users, subject to availability. The management is not responsible for theft or damage to vehicles parked on the premises.
- 7.2 The premises are accessible for individuals with disabilities, and staff assistance is available upon request.

8. LIABILITY

- 8.1 The Management disclaims responsibility for injuries, damages, or losses arising from improper use of the facilities.
- 8.2 Users indemnify the management against any claims due to failure to comply with these terms or negligence on the user's part.

9. AMENDMENTS TO TERMS

- 9.1 The management reserves the right to amend these terms and conditions at any time.
- 9.2 Updates will be communicated through official channels, including notices on the premises or the website.
- 9.3 Discounts and Promotions will be allowed on the Discretion of the Facility Management Approval.

PARAGON TOWERS

FACILITY MANAGEMENT
0319-7272466 – FMO@PARAGONDEVELOPERS.COM.PK

INDOOR BADMINTON COURT

FAIR USAGE POLICY TERMS AND CONDITIONS

1. HOURS OF OPERATION:

- Courts will be open for use from **1800GMT** to **20:00GMT**. Week Days only
- Peak Hours 18:00GMT till 22:00GMT. (Monday to Saturday) - Off Peak Hours 15:00GMT till 17:00GMT (Monday to Saturday)
- Sunday and All Gazette Holidays no Bookings will be Entertained.

2. BOOKING SYSTEM:

- **ADVANCE RESERVATION:** Courts may be booked in advance during Peak and Off-Peak Hours.
- **WALK-INS:** Courts are available on a first-come, first-served basis, subject to availability Users/Residents are requested to seek confirmation before booking.
- **ONLINE/PHONE BOOKINGS:** All bookings must be done via **0319-7272466** with confirmation from the Management office.
- **BOOKING LIMIT:** Each player/group can reserve a court for a maximum of **2 hours** per week.
- **NO EXCESSIVE BOOKINGS:** A resident may not reserve the same facility for extended periods, nor repeatedly book it on consecutive days unless specified by Management.
- **ADVANCE BOOKING:** Self-booking is only allowed within a defined booking window, such as 2 days in advance. Any booking attempts outside this window will be automatically declined.
- **SELF-BOOKING IS NOT AVAILABLE** for all residents. If a resident has exceeded their fair usage limit or violated any community rules, they will need to seek **admin approval** for any additional bookings.
- Administrative approval will be subject to availability and may take up to 2 business days.

3. COURT USAGE AND TIME LIMITS:

- **Session Duration:** Each booking is for **60 Minutes** per session.
- If a player/group exceeds the reserved time, a late fee may apply, or the court may be forfeited for the next booking.
- **Grace Period:** A **10 minutes grace period** will be provided if players are delayed, but only if no other bookings follow.
- **PARAGON RESIDENTS** – Residents will be allowed to use the Badminton Court in an adequate time frame with prior permission of the Facility Management as to avoid any contradiction in the Booking.
- **DEFAULTERS** – Residents (Either Bahria or Paragon Towers) having defaults in any utilities, Tenancy or Facility management bills will not have the liberty to use the Badminton Court.

4. CANCELLATION POLICY:

- Cancellations must be made **One Day** in advance to avoid a cancellation fee. For Peak Hours
- If the booking is canceled within **6 Hours** of the reserved time, a penalty or full charge may apply.

5. COURT ETIQUETTE:

- Players should arrive at least **10 minutes** before their scheduled time for check-in and warm-up.
- Proper sportswear and footwear must be worn at all times.
- Players must vacate the court promptly at the end of their reserved time to avoid disruptions to subsequent bookings.

6. COURT MAINTENANCE:

- Regular cleaning and maintenance of courts will occur at **17:00GMT TILL 18:00GMT time intervals**, during which the court may be unavailable for booking.

7. PRICING & FEES:

- The cost of booking a court for **Per hour** will be revised on the discretion of the Management.
- Special rates may apply for groups, off-peak hours.

8. DISRUPTIONS AND VIOLATIONS:

- Disruptive behavior, failure to comply with court rules, or misuse of the court may result in a temporary or permanent suspension of court booking privileges.

9. SPECIAL EVENTS OR TOURNAMENTS:

- Courts may be unavailable for regular bookings during special events or tournaments. Advanced notice will be provided for such occasions.

10. AMENDMENTS TO TERMS

- The management reserves the right to amend these terms and conditions at any time. Updates will be communicated through official channels, including notices on the premises or the website.
- Discounts and Promotions will be allowed on the Discretion of the Facility Management Approval.
- Management reserves the right to change these terms and conditions at any time, with prior notice. These changes may include but are not limited to, modifying the **fair usage limits**, extending or reducing booking windows, and adjusting available facilities.